

Deliver awesome guest experiences with the Ooma hotel phone system.



Ooma is helping hotels large and small modernize how they interact with their guests and employees. From the booking experience to check in and check out, we provide a more efficient way to communicate with staff and customers.

Ooma provides comprehensive phone service capabilities to assist the hospitality industry.



Phone Systems

Cloud-based communications that allow your employees to service customers on a single platform from anywhere, on any device.



Call Center

World-class customer service with modern analytics and reporting tools.



Internet

Broadband, fiber, or wireless service to suits your business needs.



Managed Wi-Fi

Plug and play, reliable Wi-Fi with dedicated customer support.



SIP Trunking

Scalable, pay-only-for-what-you-need, solutions that integrate seamlessly.



POTS Replacement

Reliable phone service for emergency calling and more.

Here are just some of the valued brands who use us today:



“We have used Ooma for over 4 years and have always found them to be a great solution for data and voice. We have incorporated them in almost every hotel we own and operate and happily recommend them to other management companies and businesses.”

– Kunai Patel | IT Manager, IIG Hotels

What makes our solution better:

- Lower cost than traditional hotel phone systems
- Easy-to-manage VoIP hotel phone systems
- White glove installation with 24/7 support
- No need to purchase new phones/equipment
- Hospitality features such as wake-up calls, maid room status, call accounting, check-in/check-out and more
- Integration with 30+ leading property management systems like Opera, Maestro, Infor, Marriott Full Service, OnQ for Hilton, WynGuest and RoomKey



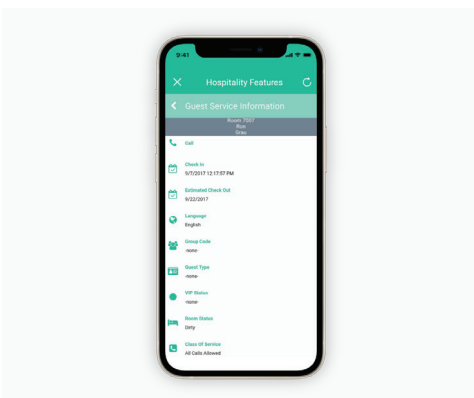
Give your guests a more personalized guest experience.



- **Welcome VIP guests** and loyalty members with special messages and offers just for them
- **Tailor messages** for different guest profiles
- **Enable guest-centric** wake-up call service, voicemail management, staff level E-911 notification delivery, and call accounting
- **Inform guests** of checkout procedures the day before check-out
- **Inform guests** of property amenities and events
- **Notify affected guests** of anticipated service impacts in the event of a maintenance issue and retract unread messages when the issue has been resolved

Give your staff the tools to manage tasks efficiently.

- **Provision multi-language** voicemail prompts and reset guest voicemail boxes
- **Automate housekeeping / room status updates**
- **Drive personalized call and internet pricing** based on guest type or group affiliation
- **Post phone call, internet and minibar charges** back to the guest
- **Authenticate guests** on internet billing systems
- **Notify staff** of a VIP check in
- **Bill back** third-party system usage
- **Generate revenue** by delivering sponsored messages to convention guests



Mobile app empowers staff to provide impeccable service.

While on-the-go, hospitality staff can use the app to update room settings, including:

- Room status
- Minibar charges
- Wake-up calls
- Text-message light
- Class of service
- Do not disturb
- Name display
- Guest-centric information