

Deliver awesome guest and employee experiences with Ooma hospitality cloud solutions.



Ooma helps hotels elevate how they interact with guests from the booking experience to check-in and check-out. We help you deliver an exceptional, more modern experience that builds long-term guest and brand loyalty.

Reduce complexity by getting everything you need from one partner in a simple, turnkey package including:



Automated Guest Amenities



**POTS Replacement** 



Cloud PBX Phone Systems



**Reservation Center** 



**SIP Trunking** 



Internet

## Why Hundreds of Leading Hospitality Brands Choose Ooma

- Easy-to-manage VoIP hotel phone systems.
- All-inclusive monthly pricing eliminates varying month-to-month costs.
- Full-feature integration with 70+ Property Management Systems.
- Enterprise-grade 99.999% availability, security and reliability.
- Concierge white glove discovery, deployment and support.
- Trusted solutions and services backed by telephony and hospitality experts.

"We have used Ooma for over 4 years and have always found them to be a great solution for data and voice. We have incorporated them in almost every hotel we own and operate and happily recommend them to other management companies and businesses."

- Kunal Patel | IT Manager, IIG Hotels

### **Cloud PBX Phone Systems**

Enjoy crystal-clear voice with unlimited calling in the United States, Canada and Mexico.

- Cloud-based service with all inclusive pricing and support from a single vendor.
- Easy-to-use web portal to make changes to your phone system like call routing and greetings.
- · Re-use your existing equipment and wiring.
- Never miss a call with the Ooma mobile app or portable handset.
- Keep improving the guest and employee experience with modern call analytics.

#### **Automated Guest Amenities**

Increase revenue and brand loyalty by personalizing the guest experience.

- Welcome VIP guests and loyalty members with special messages and offers.
- Inform guests of checkout procedures before check-out.
- Promote property amenities and events.
- Enable guest-centric wake-up call service and voicemail management.
- · Notify guests of anticipated service impacts, retract unread messages when issue is resolved.

# Ooma and Jazzware Partnership Better Together

#### JAZZWARE

- Trusted by leading hospitality brands for more than 20 years
- Deployed in more than 1 million rooms across 60+ countries
- Best-in-breed integrations

#### Ooma

- Ranked #1 Business Phone Service 10 years running More than 2 million
- subscribers nationwide
- Concierge white glove service and support

#### **POTS** Replacement

Ooma AirDial enables organizations to save money, and keep using voice and alarm systems by migrating from copper wire phone lines to an intelligent all-in-one solution that runs on a wireless network.

- Save up to 60% on monthly phone bills.
- · Ideal for fire alarm panels, elevator phones, blue light safety phones, pool phones, building entry systems, burglar alarms, fax machines and more.
- Built with the applicable compliance guidelines of UL, NFPA 72, and ASME A17.1B in mind.
- . Manage all locations and devices using intuitive web portal.
- · Get SMS and email alerts should outages occur or when batteries are low.
- · Backup battery maintains service for at least eight hours during an unforeseen power outage.

### SIP Trunking

Get internal, inbound, outbound, local and long distance calling with advanced voice capabilities using internet and premises-based telephony equipment.

- We partner directly with multiple carriers as an Incumbent Local Exchange Carrier (ILEC), not as a reseller, so you always receive the best rates.
- · Quickly add new phone lines or modify phone service without business disruptions or buying new hardware.
- Interoperability with all major native SIP trunk solutions and analog/digital PBX phone systems.
- Automatic failover protection helps ensure calls are never dropped due to natural disasters, power outages or ISP downtime.
- E911 dialing capabilities enhance compliance with regulations such as Kari's Law and RAY BAUM's Act.
- · Sophisticated, easy-to-configure call flows empower administrators to route calls to the right employees and departments.